## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TENNESSEE AT GREENEVILLE

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) Civil Action No
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Jury Trial Demanded
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## **COMPLAINT**

## **JURISDICTION AND VENUE**

- 1. Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15 U.S.C. § 1692k(d).
- 2. This action arises out of Defendants' violations of the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692 et seq. ("FDCPA"), in their illegal efforts to collect a consumer debt from Plaintiff.
- Venue is proper in this District because the acts and transactions occurred here and Plaintiff
  resides here.

#### **PARTIES**

4. Plaintiff Timothy L. Brisentine (hereinafter "Plaintiff") is a natural person who resides in Hamblen County, Tennessee, and a "consumer" as defined by 15 U.S.C. § 1692a(3).

- 5. Defendant Sherman Financial Group, LLC (hereinafter "Defendant Sherman") is a "debt collector" as defined by 15 U.S.C. § 1692a(6) that maintains The Corporation Trust Company, Corporation Trust Center, 1209 Orange Street, Wilmington, DE 19801, as its registered agent for service of process.
- 6. Defendant LVNV Funding LLC (hereinafter "Defendant LVNV") is a wholly owned subsidiary of Defendant Sherman, and a "debt collector" as defined by 15 U.S.C. § 1692a(6) that maintains CT Corporation System, 800 S. Gay Street, Suite 2021, Knoxville, TN 37929-9710, as its registered agent for service of process.
- 7. Defendant Midland Credit Capital Services L.P. (hereinafter "Defendant Midland Credit") is a wholly owned subsidiary of Defendant Sherman, and a "debt collector" as defined by 15 U.S.C. § 1692a(6) that maintains CT Corporation System, 800 S. Gay Street, Suite 2021, Knoxville, TN 37929-9710, as its registered agent for service of process.
- 8. Defendant Leia Rigg (hereinafter "Defendant Rigg") is a natural person, whom, on information and belief is an employee of Defendant Midland Credit, and a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and may be served at 310 Willow Drive, Piedmont, SC 29673-8377.
- 9. Defendant Morgan & Pottinger, P.S.C. (hereinafter "Defendant Morgan & Pottinger") is a for-profit professional services corporation organized in Kentucky that consists of attorneys licensed to practice law in Kentucky, Indiana, Tennessee, Ohio and other states, a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and lists its registered agent for service of process as John T. McGarvey, 601 West Main St., Louisville, KY 40202.

## FACTUAL ALLEGATIONS

- 10. Defendants have alleged that Plaintiff incurred an obligation to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family or household purposes, and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5), namely, a credit card bill allegedly originally owed to or serviced by Citibank.
- 11. After default, the alleged debt was consigned, sold or otherwise transferred to Defendants for collection from Plaintiff.
- Defendants Sherman, LVNV and Resurgent (hereinafter collectively the "Sherman 12. Defendants") operate as a debt buying enterprise. Defendant Sherman is not simply a parent holding company, though it owns 100% of the shares and interests in Defendants LVNV and Resurgent. Instead, all three Defendants operate as parts of a single business operation. Defendant Sherman provides management and decision-making, Defendant LVNV exists as an employee-less paper entity that holds title to the enterprise's purchased debt portfolios and Defendant Midland Credit operates as the front for contact with the targeted debtor-consumers, calling itself the "servicer" of the Sherman Defendants' collection accounts.
- 13. On its webpage, Defendant Sherman explains that it "is a diversified consumer finance company that, through its subsidiaries and affiliates, originates, purchases and services all types of consumer debt in the United States and Mexico."
- 14. Defendant Sherman further explains online that, "Through its subsidiary and affiliated companies, Sherman is engaged in the direct origination of consumer loans, investment in performing and non-performing consumer debt originated by financial institutions, credit

- card companies, retailers and others, and the servicing of an array of consumer assets."

  See http://www.sfg.com/ last visited December 7, 2012.
- 15. Defendant Sherman does not operate independent of Defendants Resurgent and LVNV. It does not have a separate office, separate management or separate business and income. Instead, it serves as the name of the Sherman family of subsidiaries, all of who are interrelated and inseparably operated as a single business operation.
- 16. Defendant Rigg is regularly engaged in the collection of consumer debts owed or due or asserted to be owed or due another by signing sworn affidavits used in support of collection lawsuits, and may be held personally liable as a debt collector who signed the affidavit filed in the collection lawsuit against Plaintiff.
- 17. Defendant Morgan & Pottinger regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another by preparing, reviewing and/or prosecuting collection lawsuits against consumers.
- 18. The Sherman Defendants' main avenue of collecting consumer debts is the use of a state court litigation model that includes employment of debt collection attorneys such as Defendant Morgan & Pottinger to file collection lawsuits, and Defendant Midland Credit employees and/or agents to sign the affidavits filed in support of the lawsuits.
- 19. The litigation model followed by Defendants to collect consumer debts is to file collection lawsuits against consumers: (1) after making intentional business decisions that, if challenged, they will not obtain competent evidence of the alleged debt, including the contract on which Defendants allegedly relied to file and serve the collection lawsuit, (2) prior to reasonably and adequately investigating whether a consumer owes the amount of debt they are attempting to collect, or owes the debt at all, (3) intentionally using

sworn affidavits that knowingly contain false, deceptive, and misleading statements made by persons who do not possess personal knowledge of (a) whether a contract on which the Defendants allegedly relied to file the collection lawsuit exists, or (b) if it does exist, what language it contains regarding the contract interest rate, (c) whether the amount Plaintiff allegedly owes is correct, or (d) the documents allegedly transferring the alleged debt to the Sherman Defendants actually exist that is necessary to make a sworn affidavit as to the correctness of the amount owed, and (4) with the improper motive of obtaining default judgments against 95% or more of the consumers intimidated by the allegations in the sworn affidavits made in the course of litigation and under penalty of perjury; all in order to increase Defendants' respective financial bottom lines (the "litigation model").

- 20. The only evidence requested by and provided to debt collection attorneys such as Defendant Morgan & Pottinger to file the collection lawsuits are these affidavits.
- 21. The affidavits signed under penalty of perjury allege amounts owed based solely on hearsay in the form of electronic data transferred from the original creditor or it's assignee, not from personal knowledge.
- 22. Defendant Morgan & Pottinger filed the collection lawsuit knowing that neither it nor the other Defendants possessed the competent evidence necessary to prove the debt in court and did not intend to obtain it, if challenged.
- 23. Despite the "business records" exception to the hearsay rule being clearly defined for years, the Tennessee Court of Appeals recently determined what competent evidence is required to prove the alleged debts under this hearsay exception in a debt buyer case.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> (1) "'[E]very link in the chain between the party to which the debt was originally owed and the party trying to collect the debt must be proven by competent evidence in order to demonstrate standing", See, LVNV Funding, LLC v. Mastaw, 2012 WL 1534785, at \*5 (Tenn. Ct. App.

- 24. Defendants followed their litigation model while attempting to collect the alleged debt.
- 25. In a large majority of the cases, the Defendants use the litigation model to obtain a default judgment and the sufficiency of the debt buyer's sworn affidavits are never challenged.
- 26. In those instances where a consumer has the means and ability to defend the collection lawsuit, the Defendants will dismiss the case rather than risk having their systemic fraud on the court exposed.

#### June 12, 2012 Collection Lawsuit

- 27. On 12, 2012, the Sherman Defendants and Defendant Morgan & Pottinger filed a Civil Summons and sworn Affidavit in state court and caused it to be served on Plaintiff (collectively the "collection lawsuit"). Copy filed as Exhibit 1 (hereinafter "Doc. 1-1").
- 28. The Civil Summons and sworn Affidavit were served on Plaintiff in connection with collection of the debt and in an attempt to collect the debt, and each is a "communication" as defined by 15 U.S.C. § 1692a(2).

# Use of Civil Summons That Contained False, Deceptive and Misleading Statements in Connection With Collection of the Alleged Debt

29. The Civil Summons stated that the Sherman Defendants and Defendant Morgan & Pottinger were seeking to collect "\$1,180.17 due by contract as of May 20, 2007, plus

Apr. 30, 2012) (citing Cach, LLC v. Askew, 358 S.W.3d 58, 62 (Mo. 2012) (citing Midwestern Health Mgmt., Inc. v. Walker, 208 S.W.3d 295, 298 (Mo. App. 2006)), and "the Plaintiff must demonstrate . . . that it is the valid assignee of an existing debt' and that the record was made in the regular course of business". Id., citing, Cuda & Assoc., LLC v. Lumpkin, 2011 WL 6413674, at \*1, 2; (Conn. Super. Ct. Nov. 29, 2011) (internal citations omitted), (2) The production of business records that "properly fit within Rule 803(6), the business records exception to the hearsay rule". Id. at \*7, and (3) The business records must be introduced by a "witness with 'personal knowledge of the business's record-keeping methods and can explain same to the court". Id. at \*8, fn. 13 (citing, Beal Bank S.S.B. v. RBM Co., 2002 WL 43604, at \*2) (Tenn. Ct. App. Jan. 11, 2002) (citing *Alexander*, 903 S.W.2d at 700)).

contractual interest accruing at 10% totaling \$596.23, as of June 6, 2012, and credits of \$0.00, for a total requested Judgment of \$1,776.40 as of June 6, 2012 plus interest and fees from June 6, 2012 to judgment". See, Doc. 1-1, p. 1. (Emphasis added)

- 30. In the sworn Affidavit dated March 5, 2012, Defendant Rigg affirmed under penalty of perjury that:
  - "I am an Authorized Representative for [Defendant LVNV] . . . and I am **(1)** authorized to make this affidavit on its behalf, and the information below is true and correct to the best of my information and belief based on [Defendant LVNV's] business records." *See Doc. 1-1, p. 2,* ¶ *1.*
  - "I have personal knowledge regarding [Defendant LVNV's] creation and (2) maintenance of its normal business records, including computer records of receivables. This information was regularly and accounts contemporaneously maintained during the course of [Defendant LVNV's] business." See Doc. 1-1, p. 2,  $\P$  2.
  - (3) In the ordinary course of business, [Defendant LVNV] regularly acquires revolving credit accounts, installment accounts, service accounts and/or other credit lines. The records provided to [Defendant LVNV] have been represented to include information provided by the original creditor or its successors in interest. Such information includes the debtor's name, social security number, account balance, the identity of the original creditor and the account number." See Doc. 1-1, p. 2,  $\P$  3.
  - **(4)** "Based upon the business records maintained on [Plaintiff's] account, which are a compilation of the information provided upon acquisition and

information obtained since acquisition, the Account is the result of the extension of credit to [Plaintiff] by Citibank on or about 12/14/2004 (the "Date of Origination"). Said business records further indicate that the Account was then owned by Citibank, that Citibank later sold and/or assigned Portfolio 11149 to [Defendant LVNV's] assignor which included [Plaintiff's] Account on 4/29/2008 (the "Date of Assignment"), and on the Date of Assignment, all ownership rights were assigned to, transferred to and became vested in [Defendant LVNV] including the right to collect the purchased balance owing of \$1,180.17 plus any additional accrued interest". *See Doc. 1-1, p. 2,* ¶ 5.

- 31. By following their litigation model Defendants made conflicting and confusing statements as to the amount owed in the Civil Summons and Sworn Affidavit, resulting in one or more of the Defendants: (a) making a false representation of the character, amount, or legal status of any debt in violation of 15 U.S.C. §§ 1692e, 1692e(2)(A), and 1692e(10), (b) making a false representation of the compensation which may be legally received by any debt collector for the collection of a debt in violation of 15 U.S.C. §§ 1692e, 1692e(2)(B), and 1692e(10), and (c) using unfair or unconscionable means to collect or attempt to collect the alleged debt by stating that Defendant LVNV was entitled to an amount not expressly authorized by the agreement creating the debt or permitted by law, in violation of 15 U.S.C. §§ 1692f and 1692f(1).
- 32. In conformance with their litigation model, prior to filing and serving the collection lawsuit, the Sherman Defendants and Defendant Morgan & Pottinger did not review records of the debt originator to determine if the contract on which they allegedly relied

- to file the lawsuit exists and, if it does exist, whether the amount allegedly owed is correctly calculated.
- 33. Without records of the debt originator available for review prior to filing and serving the collection lawsuit, and without being able to correctly calculate the amount allegedly owed by Plaintiff based on the contract terms on which the Defendants allegedly relied to file the collection lawsuit, the Sherman Defendants and Defendant Morgan & Pottinger used false, deceptive, and misleading representations or means in connection with collection of the debt by stating in the Civil Summons that Defendant LVNV was entitled to an amount not expressly authorized by the agreement creating the debt or permitted by law, which resulted in the Sherman Defendants and Defendant Morgan & Pottinger falsely representing the character, amount and legal status of the debt, in violation of 15 U.S.C. § 1692e(2)(A), and falsely represented the compensation which may be lawfully received by any debt collector for the collection of a debt in violation of 15 U.S.C. § 1692e(2)(B), both of which was the use of false, deceptive, and misleading representations or means in connection with collection of the debt or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and an attempt to collect any amount (including any interest, fee, charge, or expense incidental to the principal obligation) not expressly authorized by the agreement creating the debt or permitted by law, in violation of 15 U.S.C. § 1692f(1), which is the use of unfair or unconscionable means to collect or attempt to collect the debt, in violation of 15 U.S.C. § 1692f.
- 34. Failing to review the contract on which Defendants allegedly relied to file the collection lawsuit against Plaintiff resulted in Defendants stating in the Civil Warrant and sworn Affidavit different amounts to which Defendant LVNV was entitled, and was the use of

false, deceptive and misleading representations or means in connection with collection of the debt that would be confusing to the least sophisticated consumer as to how much was allegedly owed, and a threat to take any action that cannot legally be taken by attempting to collect an amount not expressly authorized by the agreement creating the debt or permitted by law, in violation of 15 U.S.C. §§ 1692e, 1692e(5), 1692e(10), 1692f, and 1692f(1).

- 35. By filing and serving the Civil Summons which contained knowingly false, deceptive, and misleading representations in connection with collection of the debt while unreasonably relying on Citibank or its assignee as to the amount of debt allegedly owed, the Sherman Defendants and Defendant Morgan & Pottinger communicated credit information to the State court, the general public, and the Plaintiff, which is known or should be known to be false, in violation of 15 U.S.C. § 1692e(8).
- The collection lawsuit filed against and served on Plaintiff was based solely on a sworn 36. account, which claim was defective because it was knowingly based on false, deceptive, and misleading statements in the sworn Affidavit filed with the Civil Summons intended to deceive the state court and Plaintiff about the knowledge and information that Defendants had about the ownership and correct amount of the alleged debt.
- 37. Without the contract on which the Defendants allegedly relied to file and serve the collection lawsuit and to demand the amounts owed, the Defendants may not recover attorney's fees or a contract rate of interest on the underlying debt. Holcomb v. Cagle, 277 S.W.3d 393, 397-98 (Tenn. Ct. App. 2008) (perm. app. den. Sup. Ct., December 15, 2008)).

# Use of Sworn Affidavit That Contained False, Deceptive and Misleading Statements in Connection With Collection of the Alleged Debt

- 38. An affidavit filed in support of a Civil Summons on a sworn account in Tennessee is filed to attest to the correctness of the amount owed. See, Tenn. Code Ann. § 24-5-107(a).
- 39. Prior to signing the sworn Affidavit, Defendant Rigg did not review records of the debt originator to determine (a) whether a contract on which Defendants allegedly relied to file the collection lawsuit exists, or (b) if it does exist, what language it contains regarding the contract interest rate, (c) whether the amount Plaintiff allegedly owes is correct, or (d) if the documents allegedly transferring the alleged debt to Defendant LVNV actually exist, because Defendants followed their litigation model and did not obtain records of the debt originator that would have allowed Defendant Rigg to do so.
- 40. Without records of the debt originator available for Defendant Rigg to review and use to correctly calculate the amount owed by Plaintiff prior to filing collection lawsuit, as required by Tennessee state law for a sworn account, it was not possible for Defendant Rigg to truthfully make a sworn affidavit as to the correctness of the amount owed.
- 41. By affirming in the sworn affidavit that: (a) the information in the affidavit is true and correct based on Defendant LVNV's business records, (b) she has personal knowledge regarding Defendant LVNV's creation and maintenance of its normal business records, including computer records of its accounts receivables, (c) Plaintiff's account is the result of the extension of credit by Citibank to Plaintiff, (d) that Citibank or an assignee of Citibank sold the alleged debt to Defendant LVNV, and (e) Plaintiff owed \$1,180.17 plus additional interest (See Doc. 1-1, p. 2, ¶¶ 1-2, 5), Defendant Rigg falsely represented the character, amount, or legal status of the alleged debt, in violation of 15 U.S.C. § 1692e(2)(A), and falsely represented the compensation which may be lawfully received

by any debt collector for the collection of a debt, in violation of 15 U.S.C. § 1692e(2)(B), communicated a threat to take any action that cannot legally be taken in violation of 15 public, and Plaintiff, which is known or should be known to be false, in violation of 15 U.S.C. § 1692e(8), all of which was the use of a false, deceptive, and misleading representations or means in connection with collection of the debt or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and used unfair or unconscionable means to collect or attempt to collect the debt, in violation of 15 U.S.C. § 1692f, including, but not limited to and attempting to collect amounts not expressly authorized by the agreement creating the debt or permitted by law, in violation of 15 U.S.C. § 1692f(1).

- 42. Form affidavits, such as the one used in the lawsuit against Plaintiff, are generated automatically by a computer owned by Defendant Midland Credit or its agents upon request and routinely provided to Defendant Rigg and other employees and/or agents of Defendant Midland Credit who engage in robo-signing hundreds, if not thousands, of affidavits each day without the personal knowledge required to make a sworn affidavit as to the correctness of the amount owed, in accordance with state law.
- The Sherman Defendants intentionally use form affidavits in lawsuits filed against 43. consumers that contain language that alleges facts not in their possession and to which their employees and/or agents are not qualified to attest to under oath due to their lack of personal knowledge about the alleged debt.
- 44. The form affidavits are attached to and filed with the civil summons by debt collection attorneys such as Defendant Morgan & Pottinger, and then served on the consumer.

- 45. The intentional use by Defendants of the form affidavit in Plaintiff's collection lawsuit, which contains representations that are obviously false, deceptive, and misleading, and in violation of state law, is the use of false, deceptive, and misleading representations or means in connection with collection of the debt and in an attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and the use of unfair and unconscionable means to collect or attempt to collect the debt in violation of 15 U.S.C. § 1692f.
- 46. In adhering to their litigation model, the Sherman Defendants and Defendant Morgan & Pottinger filed and served the collection lawsuit in connection with collection of the debt and in an attempt to collect the debt using Defendant Rigg's sworn Affidavit that contains knowingly false, deceptive, and misleading statements, as the only evidentiary basis to support their claims.
- 47. Defendant Rigg's demands in the sworn Affidavit for amounts owed, without the personal knowledge required to make a sworn affidavit as to the correctness of the amount owed, if any, by Plaintiff, as required by Tennessee law, falsely represented the character, amount, or legal status of the alleged debt, in violation of 15 U.S.C. § 1692e(2)(A), falsely represented the compensation which may be lawfully received by any debt collector for the collection of a debt, in violation of 15 U.S.C. § 1692e(2)(B), and was the use of a false, deceptive, and misleading representations or means in connection with collection of the debt or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and the use of unfair or unconscionable means to collect or attempt to collect the debt, in violation of 15 U.S.C. § 1692f.

- 48. By filing the collection lawsuit against Plaintiff with the employment of their litigation model, (a) Defendants violated 15 U.S.C. § 1692e(5) by threatening to collect the alleged debt with use of a knowingly false, deceptive, and misleading affidavit, and the threat to take any action that cannot legally be taken is the use of false, misleading and deceptive representations or means to collect or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and (b) used false, deceptive, and misleading representations or means in connection with collection of the debt that would create a false impression in the mind of the least sophisticated consumer that the Defendants had the legal right to attempt to collect the debt in the manner in which they attempted to collect it, in violation of 15 U.S.C. §§ 1692e, 1692e(5), and 1692e(10).
- 49. By using false, deceptive, and misleading representations or means in connection with collection of the debt by filing and serving the sworn Affidavit that contained the knowingly false, deceptive, and misleading statements, including the amount owed of \$1,180.17 plus any additional accrued interest, the Sherman Defendants and its agents communicated credit information to the State court, the general public, and Plaintiff, which is known or should be known to be false, in violation of 15 U.S.C. § 1692e(8).

# Failure To Include § 1692e(11) Language In Subsequent Communication - Sworn Affidavit

50. The FDCPA states:

> "The failure to disclose . . . in subsequent communications that the communication is from a debt collector." 15 U.S.C. § 1692e(11).

- 51. The sworn Affidavit is a "communication" as defined by 15 U.S.C. § 1692a(2).
- The sworn Affidavit is not a formal pleading made in connection with a legal action. 52.

53. The sworn Affidavit is a subsequent communication by the Defendants with Plaintiff in connection with collection of the debt, and Defendants failed to disclose that the communication is from a debt collector, in violation of 15 U.S.C. § 1692e(11).

# Collection Service Licensing – Defendant LVNV

- 54. "Collection service" means any person that engages in, or attempts to engage in, the collection of delinquent accounts, bills, or other forms of indebtedness irrespective of whether the person engaging in or attempting to engage in collection activity has received the indebtedness by assignment or whether the indebtedness was purchased by the person engaging in, or attempting to engage in, the collection activity. Tenn. Code Ann. § 62-20-102(3). (emphasis added)
- 55. No person shall commence, conduct, or operate any collection service business in this state unless such person holds a valid collection service license issued by the [Collection Service] board under this chapter, or prior state law. Tenn. Code Ann. § 62-20-105(a).
- 56. Defendant LVNV is a "collection service" as defined by Tennessee state law.
- 57. As of the date of the filing of the collection lawsuit, Defendant LVNV did not possess a valid collection service license necessary to legally collect debts in Tennessee.
- By attempting to collect a debt from Plaintiff when not licensed as a collection service by 58. the Tennessee Collection Service Board, Defendant LVNV violated 15 U.S.C. §§ 1692e, 1692e(5), 1692e(10), and 1692f.

#### Summary

59. The above-detailed conduct by Defendants in connection with collection of the debt and in an attempt to collect the debt was conduct in violation of numerous provisions of the FDCPA including, but not limited to the above-cited provisions of the FDCPA.

## Respondeat Superior Liability

- 60. In addition to their individual liability under the FDCPA, the acts and omissions of Defendants Rigg and Morgan & Pottinger as agents for the Sherman Defendants and who communicated with Plaintiff as more further described herein, were committed within the time and space limits of their agency relationship with their principals, the Sherman Defendants.
- 61. The acts and omissions by Defendants Rigg and Morgan & Pottinger were incidental to, or of the same general nature as, the responsibilities they were authorized to perform by the Sherman Defendants in collecting consumer debts.
- By committing these acts and omissions against Plaintiff, Defendants Rigg and Morgan& Pottinger were motivated to benefit their principals, the Sherman Defendants.
- 63. the Sherman Defendants are therefore liable to Plaintiff through the Doctrine of Respondent Superior for the intentional and negligent acts, errors and omissions done in violation of federal law by the debt collectors employed as agents by the Sherman Defendants including, but not limited to violations of the FDCPA, in their attempts to collect the debt from Plaintiff.

#### TRIAL BY JURY

Plaintiff is entitled to and hereby respectfully demands a trial by jury. US Const. amend.Fed.R.Civ.P. 38.

#### CAUSES OF ACTION

#### COUNT I.

## VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT

15 U.S.C. §§ 1692 et seq

- 65. Plaintiff incorporates by reference all of the above paragraphs as though fully stated herein.
- 66. The foregoing acts and omissions of Defendants constitute numerous violations of the FDCPA including, but not limited to each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. §§ 1692 et seq., with respect to Plaintiff.
- 67. As a result of Defendants' violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. § 1692k(a)(1), in an amount to be determined at trial by a jury; statutory damages pursuant to 15 U.S.C. § 1692k(a)(2)(A) in the amount of \$1,000.00; and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant.

## PRAYER FOR RELIEF

**WHEREFORE**, Plaintiff prays that judgment be entered against each and every Defendant:

#### COUNT I.

# VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692 et seq.

- for an award of actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against each and every Defendant and for Plaintiff, in an amount to be determined at trial by a jury;
- for an award of statutory damages pursuant to 15 U.S.C. §1692k(a)(2)(A) in the amount of \$1,000.00 against each and every Defendant, and for Plaintiff;
- for an award of costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) against each and every Defendant and for Plaintiff; and
- for such other and further relief as may be just and proper.

# TIMOTHY L. BRISENTINE

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